

ALASKA RELAY NEWSLETTER



FALL 2019

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ALASKA RELAY SERVICE INFORMATION

Relay Service

TTY: 711 or 800-770-8973

Standard Phone User: 711 or 800-770-8255

Voice Carry-Over: 711 or 800-770-6108

Hearing Carry-Over: 711 or 800-770-8973

Speech-to-Speech: 711 or 866-355-6198

Spanish Relay: 711 or 866-355-6199

Internet Relay: sprintip.com

Accessibility Care:

800-676-3777 (Voice/TTY)

800-676-4290 (Español - Voz/TTY)

877-787-1989 (Speech-to-Speech)

866-877-3291 (Voice Carry-Over)

888-269-7477 (CapTel)

866-670-9134 (Español - CapTel)

accessibility@sprint.com (Email)

What if 711 Is Not Working?

You may have a PBX system issue. People who use phones in an office that has extension numbers may experience difficulty as a result of 711 not being programmed in the building's PBX system. To request the availability of 711 service in your building, contact your IT specialist, office administrator, or local telephone service provider. 711 dialing was mandated by the FCC on October 1, 2001. If you have difficulty dialing 711, please contact kristine.m.shipley@sprint.com.

