

Resource: Video Relay Services

Communication through video equipment/computer

What is Video Relay Service?

Video Relay Service (VRS) is a form of telecommunications relay service (TRS) that allows a person with a hearing loss to use a videophone, webcam, or mobile phone to connect with an experience video interpreter using American Sign Language (ASL).

Who can use VRS?

To use VRS, customers must:

- Be deaf or hard of hearing
- Use ASL to communicate

What is required to use VRS?

- High-speed Internet service
- Registration with the VRS provider of your choice (see below)

Where can I register for VRS?

- **Convo**
510-629-5622 Voice
510-629-5622 Videophone
convorelay.com Website
- **Global VRS**
877-326-3877 Voice
877-326-5457 Videophone
globalvrs.com Website
- **Purple**
877-885-3172 Voice
877-467-4877 Videophone
purplevrs.com Website
- **Sorenson**
866-496-6111 Voice
801-287-9403 Videophone
sorensonvrs.com Website
- **ZVRS**
727-260-6838 Voice
866-932-7891 Videophone
zvrs.com Website



Resource: Other Relay Services

Sprint IP Relay

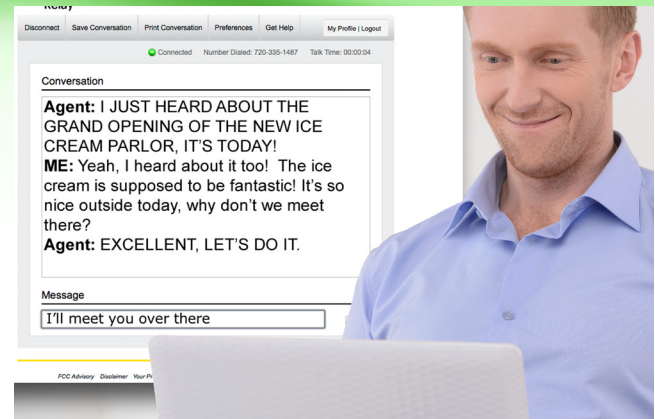
Sprint IP Relay is an Internet-based relay service that makes communicating easier than ever.

The service is available for people with a hearing loss or speech impairment, so they can communicate using text on a computer, tablet, web browser, or mobile device.

SprintIP.com is a web-based application that is easy to use. One window shows dialing directions, call set-up, and your conversation. **Sprint IP Relay Mobile app** enables consumers to use Sprint IP Relay on their smartphone. This app is free and available on Android-based or iOS-based devices.

With Sprint IP Relay, you can talk as long as you'd like — there's no charge for long distance calls in the United States and its territories. Registration is required. International calls are not allowed.

sprintrelay.com/iprelay

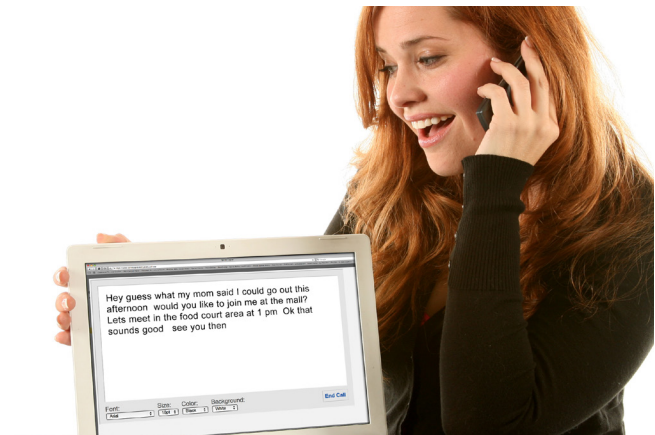


WebCapTel

WebCapTel is a web-based service for users who have a hearing loss to read word-for-word captions of their phone calls on a computer monitor, laptop, or tablet. Users can listen to the other person through landlines or cell phones.

No special equipment is required, since the web interface handles the service.

sprintcaptel.com/webcaptel



Federal Relay Service

Federal Relay Service offers a variety of services to federal government employees who have a hearing loss or speech impairment. The Federal Relay includes TTY, Video Remote Interpreting (VRI), Relay Conference Captioning (RCC), CapTel, IP Relay, Video Relay Services (VRS), and Speech-to-Speech (STS). Each service is designed to provide functional equivalency for federal and military employees.

federalrelay.us

