Alaska Relay Customer Profile

For more information: alaskarelay.com/customer-profile



The Customer Profile form allows those of you who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Alaska Relay Customer Service P.O. Box 29230 – KSOPHR0312-3A Shawnee Mission, KS 66201-9230

or fax to **877-877-3291**

If you have questions or need assistance, contact Alaska Relay Customer Service:

800-676-3777 (Voice/TTY)
800-676-4290 (Español)
877-787-1989 (Speech-to-Speech)
866-931-9027 (Voice Carry-Over)
Sprint.TRSCustServ@sprint.com (Email)

Important Information for Speech-to-Speech (STS)

Alaska Relay Service offers a unique Customer Profile specifically designated for STS users. With Alaska Relay's system, persons calling STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered locations.

Go to www.mysprintrelay.com.

After you enter your username and password, go to the menu list and click **STS Contacts**.

For assistance, call STS Customer Support at **877-787-1989**.

Your Personal Information:				
Last Name				
First Name	Middle Initial			
Area Code & Phone Number	Ext. Number			
Street Address (No P.O. Box)				
City St	ate Zip			
Email	Date of Birth			
Your Contact Numbers (For Sprint IP or Federal IP users only)				

Area Code & Telephone Number

If you want to register to get your new 10-digit phone number, go to **www.mysprintrelay.com/Login**

Frequently Dialed Numbers (Speed Dial for Non-Emergency Calls):

	Name: (Limit 30 characters per name)	Area Code & Phone Number
1		
2		
3		
4		
5		
6		
7		

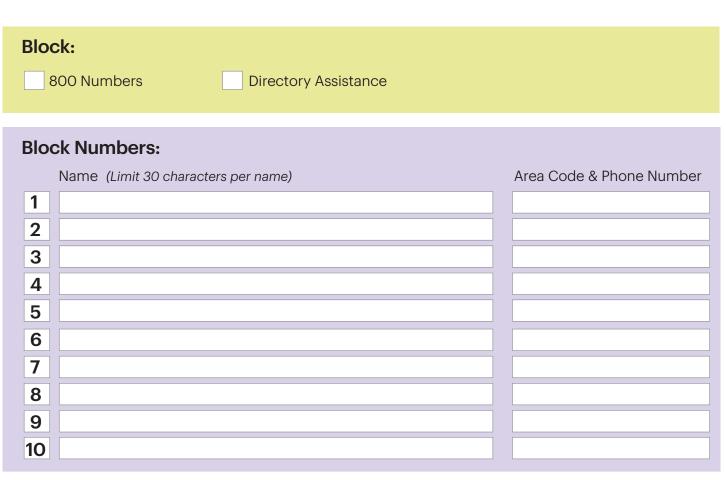
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Emergency Numbers (Speed Dial for Emergency Calls Only):

	Name: (Limit 30 characters per name)	Area Code & Phone Number
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

Your Preferences:				
Gender Preference	Female	Male	No Preference	
Answer TTY Type Voice Turbo Code	ASCII 300 Baud ASCII 1200 Baud ASCII 2400 Baud	Voice Carry-Over Hearing Carry-Over IP Relay	2-Line VCO DeafBlind TTY DeafBlind ASCII	
Language As	SL Text English	Spanish	French	
Announce Relay Allow Long Hold Times				
Explain Relay		No Typing Corrections		
Describe Background Sound	S	No Abbreviations		
Tone of Voice		Confirm Preferences		
Type Recordings		Use Braille Display		
Operator Type Slowly				

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Not	Notes: (Limit 60 characters per note)			
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Security Question: *We do not share your information with other parties.

What is your favorite food?