

Alaska Relay Customer Profile



For more information: alaskarelay.com/customer-profile

The Customer Profile form allows those of you who access relay through a toll-free number to submit your preferences. You will have the flexibility of updating your preferences as needed. Your information is confidential and secure. When completed, please return to:

Alaska Relay Customer Service
P.O. Box 29230 – KSOPHR0312-3A
Shawnee Mission, KS 66201-9230

or fax to **877-877-3291**

If you have questions or need assistance, contact Alaska Relay Customer Service:

800-676-3777 (Voice/TTY)
800-676-4290 (Español)
877-787-1989 (Speech-to-Speech)
866-931-9027 (Voice Carry-Over)
Sprint.TRSCustServ@sprint.com (Email)

Important Information for Speech-to-Speech (STS)

Alaska Relay Service offers a unique Customer Profile specifically designated for STS users. With Alaska Relay's system, persons calling STS users who have difficulty sharing telephone numbers can be automatically connected to the STS user at the STS user's registered locations.

Go to **www.mysprintrelay.com**.

After you enter your username and password, go to the menu list and click **STS Contacts**.

For assistance, call STS Customer Support at **877-787-1989**.

Your Personal Information:

Last Name	<input type="text"/>		
First Name	<input type="text"/>	Middle Initial	<input type="text"/>
Area Code & Phone Number	<input type="text"/>	<input type="text"/>	Ext. Number <input type="text"/>
Street Address (No P.O. Box)	<input type="text"/>		
City	<input type="text"/>	State	<input type="text"/>
		Zip	<input type="text"/>
Email	<input type="text"/>	Date of Birth	<input type="text"/>

Your Contact Numbers (For Sprint IP or Federal IP users only)

Area Code & Telephone Number

If you want to register to get your new 10-digit phone number, go to **www.mysprintrelay.com/Login**

Frequently Dialed Numbers (Speed Dial for Non-Emergency Calls):

	Name: <i>(Limit 30 characters per name)</i>	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>

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Emergency Numbers (Speed Dial for Emergency Calls Only):

Name: *(Limit 30 characters per name)*

Area Code & Phone Number

1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>

Your Preferences:

Gender Preference

Female

Male

No Preference

Answer Type

TTY

ASCII 300 Baud

Voice Carry-Over

2-Line VCO

Voice

ASCII 1200 Baud

Hearing Carry-Over

DeafBlind TTY

Turbo Code

ASCII 2400 Baud

IP Relay

DeafBlind ASCII

Language

ASL Text

English

Spanish

French

Announce Relay

Allow Long Hold Times

Explain Relay

No Typing Corrections

Describe Background Sounds

No Abbreviations

Tone of Voice

Confirm Preferences

Type Recordings

Use Braille Display

Operator Type Slowly

Alaska Relay Customer Profile

Block:

800 Numbers

Directory Assistance

Block Numbers:

Name *(Limit 30 characters per name)*

Area Code & Phone Number

1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>
6	<input type="text"/>	<input type="text"/>
7	<input type="text"/>	<input type="text"/>
8	<input type="text"/>	<input type="text"/>
9	<input type="text"/>	<input type="text"/>
10	<input type="text"/>	<input type="text"/>

Notes: *(Limit 60 characters per note)*

1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>
4	<input type="text"/>
5	<input type="text"/>
6	<input type="text"/>
7	<input type="text"/>
8	<input type="text"/>
9	<input type="text"/>
10	<input type="text"/>

Security Question: **We do not share your information with other parties.*

What is your favorite food?