

TIRED OF HEARING, “WHAT? I CAN’T UNDERSTAND YOU.”?



SOLUTION: If you have a speech disability and are not comfortable talking on the phone, try **Alaska Relay Speech to Speech** by dialing **711** or **866-355-6198**.

What is Speech to Speech (STS)?

STS allows speech-disabled persons to “voice” their conversation. A specially trained STS operator repeats the words of the person with a speech disability or synthesizer output to the person they are calling.

You do not need special equipment to use this service.

The service is free* and available 24/7. Spanish STS is available upon request.

For more information or assistance:

■ 877-787-1989 ■ alaskarelay.com/sts

“ Now I can make my own phone calls without having to depend on someone else. ”



* There is no charge for using Alaska Relay STS service.

VIDEO SERVICE! VIDEO-ASSISTED STS



Video-Assisted Speech-to-Speech

(VA-STs) allows a person who has a speech disability to use both a telephone line and a video device* to make relay calls.

What is VA-STs?

VA-STs provides the STS operator with visual communication cues from the STS caller via a one-way video conference connection. These cues may include lip reading, spelling in the air, facial expressions, and other physical movements.

For more information or assistance:

- 877-787-1989
- alaskarelay.com/va-sts

“ It sure is nice to have the operator convey my message accurately without asking me to repeat what I just said. ”



* Video-Assisted STS requires a telephone line, a video device and Zoom via high-speed Internet.