

# ALASKA RELAY NEWSLETTER

SPRING & SUMMER 2016



alaskarelay.com

## Do you know what these symbols mean?

### Access (Other Than Print or Braille) for Individuals Who Are Blind or Have Low Vision



This symbol indicates access for people who are blind or have low vision, and is best used in places such as guided tours, paths to a nature trail or a scented garden in a park, a tactile tour, or a museum exhibition that may be touched.

### Symbol for Wheelchair Accessibility



This symbol indicates access for individuals with limited mobility, including wheelchair users. Remember that a ramped entrance is not completely accessible if there are no curb cuts, and an elevator is not accessible if it can only be reached via steps.

### Audio Description



This symbol indicates the provision of audio descriptions. Blind or low vision people may enjoy performing arts, visual arts, television, video, and film that offers live commentary or narration (via headphones and a small transmitter) provided by a trained audio describer. An adapter for non-stereo televisions is available through the American Foundation for the Blind at (800) 829-0500.

### Telephone Typewriter (TTY)



This symbol indicates that a teletypewriter, or telecommunications device for the Deaf (TTY or TDD) is available. A TTY is used with a regular telephone for communication with and between deaf, hard of hearing, speech impaired and/or hearing persons.



### Volume Control Telephone

This symbol indicates the presence of telephones that have amplified sound and/or adjustable volume controls.

### Assistive Listening Systems



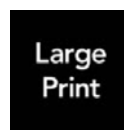
This symbol indicates systems that transmit amplified sound via hearing aids, headsets or other devices.

### Sign Language Interpretation



This symbol indicates that sign language interpretation is available.

### Accessible Print (18 point or larger)



“Large Print” indicates that something is available 18-point or larger text, such as books, pamphlets, museum guides, program books and forms.

### The Information Symbol



The information symbol indicates the location for specific information or materials regarding access, such as large-print materials, audio cassette recordings of materials, or sign language interpreting services.

### Closed Captioning (CC)

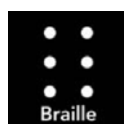


This symbol, indicates that closed captioning is available. Closed captioning, commonly known as subtitles, provides a transcript of the audio portions of a video, film, exhibition or other presentations. As the video plays, captions transcribe speech and other sounds.

### Opened Captioning (OC)



This symbol indicates that captions, which translate dialogue and other sounds in print, are displayed openly without the need for special equipment on a video, film, television program, or exhibition audio.



### Braille Symbol

This symbol indicates that printed material is available in Braille.

# SPEECH-TO-SPEECH CORNER

## TIPS for STS Users

**Attention Speech to Speech users!** Do you experience problems when using STS services? Do you want to learn tips for more efficient STS services? Check out the following tips for a positive and effective phone conversation using STS.

### SAY A FEW SENTENCES AT A TIME

Saying a few sentences at a time can help make the conversation smoother, and help the other person know what topic you are discussing. Using run-on sentences can cause confusion for third-party listeners, and can become difficult for them to respond to.

### USE A SLOW RATE OF SPEECH

Speaking slowly will help the third party understand the conversation better, and help separate the words from each other. This can also help you relax, rather than rushing to say all the words.

### IMAGINE YOU ARE THE LISTENER

Imagine you are the listener, and determine if your message is clear to the other party. Consider his or her position and what information is available.

### USE DIFFERENT WORDS TO DESCRIBE THINGS

Think of other ways to say things, or use different words to describe something, rather than simply repeating yourself.

### SPEAK DIRECTLY INTO THE PHONE

It may help if you speak directly into the phone, rather than from too far away. That way, the sounds won't be too distorted. However, don't speak too close to the phone; that can also distort sounds.

### FILL OUT YOUR SPEECH-TO-SPEECH PROFILE

Be sure to fill out the Speech-to-Speech profile on the Alaska Relay website at :

[alaskarelay.com/STS\\_MyProfile\\_Alaska.pdf](http://alaskarelay.com/STS_MyProfile_Alaska.pdf)

This four-page profile allows you to share details to help the relay operator know of your communication preferences and needs.

If you'd like to learn more about Speech-to-Speech, visit [alaskarelay.com/sts](http://alaskarelay.com/sts)



- Place an advertisement in your publication?
- Need an exhibition booth at your organization's conference?
- Request a workshop or presentation?

If you are interested, please contact Tiffany Wilson.

Her contact information is shown below.

## Dial 7-1-1

or use these toll-free relay numbers:

- 800-770-8973 TTY to Voice
- 800-770-8255 Voice to TTY
- 800-770-3919 ASCII
- 800-770-6108 Voice Carry-Over
- 800-770-873 Hearing Carry-Over
- 866-355-6198 Speech-to-Speech
- 866-355-6199 Spanish Relay
- 900-230-2121 900 Service

### Alaska Relay Customer Service

- 800-676-3777 (Voice/TTY)
- 800-676-4290 (Español - Voz/TTY)
- 877-787-1989 (Speech-to-Speech)

### CapTel Customer Service

888-269-7477 (Voice/TTY)

### Website:

- [www.alaskarelay.com](http://www.alaskarelay.com)
- [www.captelalaska.com](http://www.captelalaska.com)

### Tiffany Wilson

Outreach & Development Coordinator

ATLA Assistive Technology of Alaska  
3330 Arctic Boulevard, Suite 101  
Anchorage, AK 99503

- [atla@atlaak.org](mailto:atla@atlaak.org) (E-mail)
- 800.723.ATLA (Toll-Free Phone)
- 907.563.2599 (Voice)
- 907-561-2592 (TTY)
- 907-268-4676 (Videophone)
- 907-563-0699 (Fax)
- [www.alaskarelay.com/tedp.html](http://www.alaskarelay.com/tedp.html)