

ALASKA RELAY NEWSLETTER

FALL/WINTER 2014



alaskarelay.com

INTRODUCING NEW CAPTEL MODELS: 2400i & 880i



CapTel 2400i

A **tablet-style telephone** with a large, touch-screen display and helpful menu graphics. Ideal for people who prefer a contemporary telephone design.

Also includes touch-key dialing pad – letting users dial with traditional number buttons if they prefer.



CapTel 880i

Ideal for people with **low vision** or who have difficulty reading the standard caption sizes.

CapTel 880i allows users to customize the font size, style and color on a large display.

Features & Benefits

- Extremely large, high-resolution caption window with adjustable fonts, styles and colors
- Additional font style to customize captions according to user preference
- Built-in answering machine shows you captions of your voice messages
- Phone book stores more than 95 names and numbers
- Speed dial keys for one-touch dialing frequently called numbers
- Caller-ID capable - shows you who is calling on the display screen
- Spanish-to-Spanish captioning available, with Spanish-language menus

If you are interested in receiving a free CapTel through Alaska Relay Telecommunications Equipment Distribution Program (TEDP), contact:

ATLA Assistive Technology of Alaska
3330 Arctic Boulevard, Suite 101
Anchorage, AK 99503

atla@atlaak.org (E-mail)
800-723-ATLA (Toll-Free Phone)
907-563-2599 (Voice)
907-561-2592 (TTY)
907-268-4676 (Videophone)
907-563-0699 (Fax)

CapTel is a registered trademark of Ultratec.



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Go to **www.fb.com/AlaskaRelay** and join us for all the up-to-minute Alaska Relay & CapTel news!

CapTel Alaska CAPTEL® TIPS

HOW TO CLEAN YOUR CAPTEL PHONE

1. Use a soft cloth or paper towel and dampen slightly with water. You can also use a specially formulated electronic screen cleaners (found in the electronics section of your local department store).
2. Using the damp cloth, gently clean around the keys of the keypad to remove excess dirt or dust.
3. Using the damp cloth, wipe down the hand set to remove excess dirt or dust.
4. Using a lint free cloth or lens wipe, wipe down the screen of your CapTel to remove dirt, dust, and fingerprints.



CAPTEL “HOW TO” TIP ADDING A NEW CONTACT TO YOUR PHONE BOOK

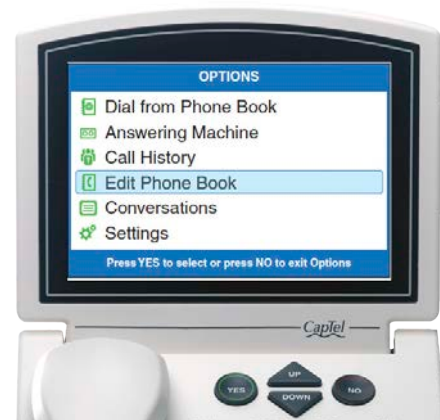
You can save 95 names and phone numbers in the CapTel 840, 840i and 880i Phone Book.

To add a new contact to the Phone Book:

1. With the handset hung up, press the YES button to see the Options menu.
2. Press the DOWN arrow button repeatedly until **Edit Phone Book** is highlighted. Press the YES button to select.
3. Press the DOWN arrow button until **Add a New Contact** is highlighted. Press the YES button to select.
4. Use the dialing pad to enter the letters of the name of the person you wish to add. Look for the letters listed on the number keys to know which number key to press. For some letters, press the number key several times until the correct letter appears on the display screen.

Example: To enter the letter “L”, press the number 5 key three times until you see “L” on the display screen.

Example: To enter the name “Mary”, press the 6 key for the letter “M”, the 2 key for the letter “A”, the 7 key three times for the letter “R”, then the 9 key three times for the letter “Y”. You may need to wait for the cursor to change from | to _ when entering letters that are on the same number key.



5. Once you have entered the contact name, press the YES button to advance to the **Number** section.
6. Enter in the phone number by using the dialing pad. Use the DOWN arrow button to backspace.
7. When you are done entering the phone number, press the YES button to save your new contact information. Press the YES button to enter more contact names/phone numbers, or press the NO button repeatedly to exit the menu system.

TIP: Press the DOWN arrow button for a backspace. Press the # button to add a space. Press the UP arrow button to shift lock for capital letters. Press UP again to return to lower case.

NOTE: Phone book entries are stored alphabetically by the first letter of the name.



TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION PROGRAM

You may apply for a CapTel Phone, TTY or other equipment through the Alaska Telecommunications Equipment Distribution program (ATEDP).

HOW DO I APPLY TO GET EQUIPMENT?

If you are eligible to receive equipment, go to the Alaska Relay website (**alaskarelay.com/tedp**) and click on the "Application for Alaska TEDP" link to download an application. Follow the directions to complete and mail/fax in the application.

Also you may need to complete a certification of hearing/speech/visual disability form that is also available at **alaskarelay.com/tedp**.



WHAT IF YOU ARE NOT ELIGIBLE?

If Alaskan customers are not eligible for the ATEDP program, they can purchase CapTel phones directly from WCI (Weitbrecht Communications, Inc.) by calling **877-805-5845** (Toll-Free Voice/TTY) or visit to **captelalaska.com** to order online.

FOR MORE INFORMATION

For more information about the ATEDP:

- visit **alaskarelay.com/tedp**
- call **907-563-2599**.

Or contact Tiffany Wilson, ALTA Development Coordinator – see her phone numbers and email address on the back.

Community Events



▶ Tiffany Wilson, Outreach and Development Coordinator, at Disability Awareness Events at the Tanana Valley State Fair in Fairbanks.



▼ Kristine Smith-Shipley, Alaska Relay Manager, explaining about Alaska Relay Service with Tiffany Wilson and Rachel Day, Sign Language Interpreter, at Sneak Preview of the Denali Deaf Community Center during Deaf Awareness Week.

▶ Tiffany Wilson displaying brilliant and informative materials at the Alaska Telephone Association Showcase in Anchorage.

Dial 7-1-1

or use these toll-free relay numbers:

800-770-8973 **TTY to Voice**

800-770-8255 **Voice to TTY**

800-770-3919 **ASCII**

800-770-6108 **Voice Carry-Over**

800-770-8973 **Hearing Carry-Over**

866-355-6198 **Speech-to-Speech**

866-355-6199 **Spanish Relay**

900-230-2121 **900 Service**

Alaska Relay Customer Service

- 800-676-3777 (Voice/TTY)
- 800-676-4290 (Español - Voz/TTY)
- 877-787-1989 (Speech-to-Speech)

CapTel Customer Service

- 888-269-7477 (Voice/TTY)

Website:

- alaskarelay.com
- captelalaska.com

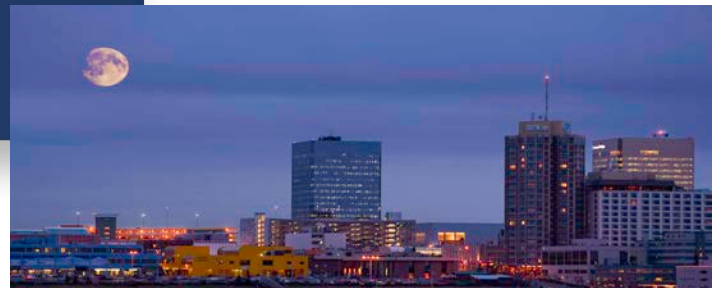
Tiffany Wilson

Outreach & Development Coordinator

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- alaskarelay.com/tedp.html



- **Place an advertisement in your publication?**
- **Need an exhibition booth at your organization's conference?**
- **Request a workshop or presentation?**

If you are interested, please contact Tiffany Wilson.
Her contact information is shown above.